how to use your Revive
Pharmacy Discount Card

Your pharmacy program covers many medications at no cost through our home delivery pharmacy. However, if your prescription is not included on the formulary, you can still save money by using your Pharmacy Discount Card at a retail pharmacy.

Follow the steps below to ensure the pharmacy processes your card correctly.

STEP 1

Present Your Pharmacy Card

When dropping off or picking up your prescription:

- Show the pharmacist Your Pharmacy Card
- Ask them to process the prescription
- using the discount card

Tip: Present the card before the prescription is processed whenever possible.

STEP 2

Ask the Pharmacy to Process the Discount Card Information

Request that the pharmacy run the prescription using the information on your discount card. The pharmacy should enter the following fields exactly as listed:

BIN
PCN
Member ID (if listed)
Group Number (if listed)

If these fields are entered incorrectly or skipped, the discount may not apply.

STEP 3

Confirm the Price Before Paying

Before completing your purchase:

- Ask the pharmacy staff to confirm the price using the discount card
- If the price seems incorrect, ask them to re-run the prescription using the card details

Most pricing issues happen when the BIN number or other card details are entered incorrectly.

STEP 4

Contact Member Support if the Pharmacy Cannot Process the Card

If the pharmacy is unable to process the card or the price still seems incorrect:

- Ask the pharmacy to double-check the card details
- If the issue continues, contact Member Services before paying at **855-226-6567**

Our team can assist with resolving any issues.

Helpful Tip

Retail pharmacies are often busy, and discount cards may require manual entry. Asking the pharmacist to run the card using the BIN and PCN listed on your card can help ensure the discount is applied correctly.

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