benefit guide.

your virtual care clinic.

THIS DOCUMENT IS A SAMPLE. PLEASE REACH OUT TO CUSTOMER SUCCESS FOR YOUR GROUPS CUSTOM BENEFIT GUIDE.



revive

welcome to revive.

Revive is revolutionizing healthcare access and affordability by offering unparalleled convenience and quality care. Life is challenging enough. Accessing healthcare shouldn't be. With Revive, you have the power to choose when and where you receive care. Whenever you require support, our team is here to assist you every step of the way. Within this guide you will discover a comprehensive overview of your Revive benefits.

what is revive?

Revive is a virtual care clinic. We deliver you effortless access to healthcare benefits through our member portal or the Revive app, so you can access care whenever it's convenient for you. Complete your enrollment today and gain instant access to on-demand, personalized care.

THE BENEFITS PLAN YEAR RUNS FROM

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CONCIERGE SUPPORT SERVICES

For any questions about your membership of benefits:

888-220-6650

customercare@revive.health



membership services.

FOR CLAIMS ASSISTANCE:

As a Revive member, you have access to the services described in this guide with no copays, no deductibles, and no out-of-pocket costs, unless otherwise noted. Access to a Revive membership is covered by your employer. However, all members are responsible for the cost of prescription weight-loss medications. If a claim is received, please contact your HR office.

ADDITIONAL HEALTH SUPPORT

If you have other challenges or need assistance and support accessing things like food, shelter, transportation, childcare, job training etc., call our Customer Care team at 888-220-6650 for help finding the resources and support that you need.

WHO'S ELIGIBLE?

Employees and dependents on your companies medical plan are eligible for this free benefit.

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revive portal guide:

how to enroll



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Enrolling with the welcome email

STEP 1 You'll receive a welcome email from **no-reply@revive-healthcare.com**

STEP 2 Click on the button, **Complete your Enrollment.**

STEP 3 Enter your date of birth to **confirm your identity** and create a password when prompted.

STEP 4 You can now access your Revive virtual care clinic anytime at **member.myrevive.health**

Get the Support You Need

Contact your HR team to learn more
and get your questions answered today!

revive

urgent care.

Being sick is inconvenient.
Getting help shouldn't be.



Experience 80% faster expert medical care from our exclusive network of providers.

24/7 Access | **National coverage** | **Same day visits**

member benefit.

You have 12 virtual urgent care visits per member per year.

- Care is available 24/7/365.
- Rapid, same-day appointments — 94% of visits occur in less than 20 minutes.
- Ability to schedule appointments for your convenience.
- Exclusive provider network trained to provide the quality care you deserve.
- In-person care referrals when needed.

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HOW TO SCHEDULE AN URGENT CARE VISIT

conditions treated.

included but not limited to:

- Allergies
- Cold Sores
- Conjunctivitis
- Ear aches
- Fever and flu
- Insect bites and stings
- Lyme disease
- Neck and back pain
- Pink eye
- Strep throat
- Sinusitis
- Respiratory infections
- URIs / UTIs

Throughout the calendar year, you will be notified of how many appointments you have remaining.

STANDARD BENEFIT

revive

pharmacy.

Filling prescriptions can be a hassle. We've made it fast & easy.



More than 1/3 of Americans say they haven't filled a prescription for medication because of its cost.

No claims/copays | Free home delivery | Nationwide coverage | Fast & easy refills

member benefit.

Access over 1,000 free medications available via home delivery.

- Access to 1,000+ of the most commonly prescribed generic medications and formulations.
- It takes about 3-5 business days to process, send, and receive your prescription.
- All medications come in an unmarked box for privacy purposes.
- Twelve (12) free medication shipments/year; $7.99 per additional shipment. More than one prescription can be sent in a box.
- If you are currently taking a medication that is on our list, you can transfer it to our mail-order pharmacy to receive that medication at no charge.

You have over 70 medications available at retail:

- 70+ urgent care medications available at 70,000 pharmacies.
- If your virtual urgent care visit provider prescribes an urgent medication, you can pick it up at your local retail pharmacy at no added cost by presenting your Revive pharmacy card.

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pharmacy discount card.

Our discount card ensures affordability for medications not covered on our formulary.

SETTING UP YOUR PRESCRIPTIONS

MEDICATION FORMULARY

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weight health.

We help you acheive a lasting results by providing access to weight loss medications and lifestyle coaching.



Reach your weight health goals with professional guidance.

Sustainable results | Personalized care | Clinical care coordination | All 50 states

member benefit.

- **Personalized coaching sessions** with a Revive health coach to keep you motivated, focused, and moving forward.
- **Complimentary access to FitOn PRO** platform for all members.
- **Provider-prescribed weight loss medications** for eligible members.
- **Free home delivery** of essential weight health medications, saving you a visit to the pharmacy.

weight health programs may help support:

- Fatty Liver Disease
- Gastroesophageal Reflux Disease (GERD)
- Heart Disease
- High Cholesterol
- Hypertension (High Blood Pressure)
- Metabolic Syndrome
- Obesity
- Osteoarthritis
- Polycystic Ovary Syndrome (PCOS)
- Sleep Apnea
- Type 2 Diabetes

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Rx shipped by Revive's Pharmacy. Cost includes processing & shipping. Medications and pricing are subject to change in response to regulatory updates.

Revive's Weight Health Program adheres to state-specific regulations concerning the prescription and availability of weight health medications. In Louisiana (LA), weight loss medications are not prescribed. In California (CA) and Alabama (AL), oral compounded semaglutide medications are not included as part of the program. In Mississippi (MS), compounded GLP-1 products are similarly excluded. These guidelines are established in accordance with applicable state laws and Revive's program policies, which are subject to change. For clarification or additional questions, please contact us directly.

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primary care.

Making exceptional primary care accessible wherever you are.



Experience healthcare unique to you. With expert guidance and personalized care plans.

Consults in 1-3 days | Nationwide coverage | Continuous care

member benefit.

You have 12 virtual primary care visits per year and 12 care visits per covered child per year.

- Care is available for children ages 2+.
- Appointments can be scheduled and, in some instances, are available as early as the same day.
- Appointments are available Monday - Friday from 8 AM to 5 PM ET.
- You have the option to see the same providers every time.
- If your doctor orders lab work, orders will be sent to the nearest Quest, LabCorp or facility of your choosing. However, please note that certain labs might not be covered by Revive's services. You can pay for the lab directly, use your HSA or FSA card, or submit the claim to your major medical insurance provider.
- Get personalized treatment from the same doctor to achieve your ongoing health goals.
- Receive a tailored health strategy following your annual wellness visit to help you thrive.
- All appointments are confidential, protected, and easy to schedule.

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conditions treated.

included but not limited to:

- Arthritis
- Allergic conditions
- Blood pressure
- Diabetes
- GI tract issues
- Hypertension
- High cholesterol
- Rashes
- Respiratory conditions

Throughout the calendar year, you will be notified of how many appointments you have remaining.

revive

mental health.

Asking for help can be scary. Our expert mental health care isn't.



Our master's level clinicians guide you to the right resources with expert precision.

Provider matching | Nationwide coverage | Clinical coordination

member benefit.

You have 12 mental health therapy visits per year.

- 24/7 mental health support (ages 12+) from a master's level clinician.
- Appointments available in 1-3 days.
- Stay on track with regular follow-ups and check-ins to keep making goal progress.

conditions treated.

included but not limited to:

- Alcohol and drug dependency
- Anxiety
- Burnout
- Child or elder care matters
- Codependency
- Daily stress
- Depression
- Eating disorders
- Physical, emotional, or sexual abuse
- Relationship concerns
- Work conflicts

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Throughout the calendar year, you will be notified of how many appointments you have remaining.

Summary Plan

What this plan covers and what you pay for covered services

COVERAGE FOR: Family | Plan Type: Virtual Urgent Care, Pharmacy, Weight Health, Virtual Primary Care and Mental Health

COVERAGE PERIOD: XX/XX/20XX – XX/XX/20XX

⚠ The Summary Plan will answer important questions about the Revive virtual care clinic and pharmacy benefits. This includes effortless healthcare benefits access delivered to you through the member portal or the Revive app so you can access care whenever it's convenient for you. As a member, you can access the services described in this summary. Access is covered by your employer.

Important Questions	Why this matters?
What is the overall deductible?	There are no copays or deductibles.
Who is eligible?	Employees and dependents on your company's medical plan are eligible for this benefit.
What are the Urgent Care member benefits?	12 virtual urgent care visits per member per year. Care is available 24/7/365. Common Conditions Treated: Allergies, Cold Sores, Conjunctivitis, Earaches, Fever and Flu, Insect Bites and Stings, Lyme Disease, Pinkeye, Strep Throat, Sinusitis, Respiratory Infections, URIs / UTIs.
What are the Pharmacy member benefits?	Over 1,000 free medications available via home delivery. Over 70 acute medications available at retail. Pharmacist consultation. Pharmacy Discount Card: Ensures affordability for medications not covered on our formulary.
What are the Virtual Primary Care member benefits?	12 virtual primary care visits per member per year and 12 visits per covered child per year. Care is available for children ages 2+. Appointments are available Monday - Friday from 8 AM to 5 PM ET. Common Conditions Treated: Arthritis, Allergic conditions, Blood pressure, Diabetes, GI tract issues, Hypertension, High cholesterol, Rashes, Respiratory conditions.

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What are the Mental Health member benefits?	12 virtual mental health visits per member per year. Support is available 24/7. Regular follow-ups and check-ins
What are the Weight Health member benefits?	Eligible members may purchase physician-prescribed weight loss medications. The cost of these medications is the responsibility of the member. Personalized coaching with a Revive Health Coach. Weight loss medications shipped to the home address of the member.

Your Rights to Continue Coverage: You may be able to continue coverage after it ends (e.g., COBRA). Contact your HR office for details.
Grievance & Appeals: If coverage is denied, you may have the right to appeal. Contact your HR office for details.
Claims & Costs: Most participants pay no copays or deductibles. However, those with a High Deductible Health Plan may pay a visit fee (e.g., $40), though the amount can vary by employer. If you have questions or receive a claim, please contact your HR office.

Revive's Weight Health Program adheres to state-specific regulations concerning the prescription and availability of weight health medications. In Louisiana (LA), weight loss medications are not prescribed. In California (CA) and Alabama (AL), oral compounded semaglutide medications are not included as part of the program. In Mississippi (MS), compounded GLP-1 products are similarly excluded. These guidelines are established in accordance with applicable state laws and Revive's program policies, which are subject to change. For clarification or additional questions, please contact us directly.

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empowered selfcare and healthcare starts here.

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Activate your free account today and redefine your healthcare experience. If you need help getting started, contact your benefits manager or our concierge support team.

CONCIERGE SUPPORT

For any questions about your benefits:

888-220-6650

customercare@revive.health

SCAN ME

Member Portal

Our best experience is our web portal, but for your convenience, we also have an app on the App Store and Google Play. The app delivers the same quality of care, but may look different than the web portal as our journey evolves.

GET IT ON Google Play

Download on the App Store