primary care

The Virtual Primary Care offers employees a deeper relationship with a dedicated care provider.

Virtual Primary Care empowers members to proactively manage their health, leading to earlier intervention, more personalized care, and better health outcomes. With convenient, remote access to exclusive primary care providers, employees receive the support they need without the hassle of in-person visits billed through your major medical plan.

Service Highlights

- **Schedule an appointment within 1-3 days** with the provider of employees' choice, available Monday through Friday.
- **Nationwide access** allows employees to consult with their provider from anywhere in the U.S.
- **An exclusive network of expert providers** delivering top-tier care while reducing reliance on high-cost, claims-based services.
- **No out-of-pocket costs** removes financial barriers, encouraging employees to engage in preventative care and chronic condition management with a primary care physician.
- **Seamless prescriptions and effortless referrals** for lab work and specialists*, ensuring uninterrupted care for your employees.

** Labs and specialist visits are not covered and are billed through the medical plan.*

Offer Fast Appointments

Employees can schedule a primary care consultation within 1–3 days, compared to the national average of 20+ days, ensuring your employees get the care they need quickly.

Lower Healthcare Spend

More people are using urgent care for primary care needs. Offering Virtual Primary Care means fewer urgent care visits billed through your medical plan.

Greater Access to Care

With millions of Americans lacking access to a primary care physician, Virtual Primary Care ensures your employees can connect with a trusted provider anytime, anywhere.



PRIMARY CARE ROI:

Employers see up to **15% cost savings** when employees shift care from high-cost urgent care visits to virtual primary care.

Member Support Line

855-226-6567

MyLiveDoc

Your health, your time